

B.Sc. (Culinary Arts) – First Semester **BASIC CULINARY THEORY (BCU-DS-101)** 

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

- Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from PART-A and TWO questions from PART-B. Marks are indicated against each question.
- 0.1 Write short notes on following:
  - a) Who invented the sandwich?
  - b) Who is called the emperor of world's kitchen?
  - c) Who brought pasta from China to Italy?
  - d) The term 'soup' originated from.
  - e) "Le livre defrost Excellent", mean "a very excellent cookery book" published in 1540 by?
  - f) Who is considered as the first Victim of Cookery in 1671?
  - q) Who is considered as the creator of the Bechamel?
  - h) The word 'Restaurant' is derived from.
  - i) The French claim that the first modern restaurant opened in which year.
  - i) Who is known as the master of French Grande Cuisine? [CO2] [L2] 2×10

### PART-A

- 0.2 a) Talk about the contributions of any of the two chefs to the culinary world: Chef Careme, Chef Escoffier and Chef Point. [CO2] [L2] 10 [CO3] [L2] **10** 
  - b) Why do we cook food?
- Q.3 a) Being a chef, what are the points to be considered in kitchen hygiene and sanitation? [CO3] [L2] **10** 
  - b) Define contamination and the various forms of contaminations. [CO3] [L2] **10**
- a) Define sanitation and the methods involved for sanitation in kitchen. [CO4] [L2] **10** Q.4 b) Talk about in detail the uses, classification and examples of flour, raising agents, oils and Sweeteners. [CO3] [L2] 10

# PART-B

- a) What are the various methods of cooking? Explain with the help of a table. Q.5 [CO3] [L2] **10** 
  - b) Who is a chef? Can you talk about the roles being played by a Commi-1, CDP, Sous Chef and an Executive Chef? [CO3] [L2] 10
- 0.6 Differentiate giving examples:
  - a) Pot roasting and oven roasting.
  - b) Shallow frying and stir frying.
  - c) Poaching and boiling.
  - d) Stewing and poaching.
- 0.7 a) Talk in detail about the Pan Asian cuisine.
  - [CO4] [L2] **10** b) What are the mother sauces in French Cuisine? Talk in detail about the mother sauces giving recipes for any two mother sauces. [CO3] [L2] **10**

[CO3] [L2] **5×4** 



B.Sc. (Culinary Arts) – First Semester

FOOD AND BEVERAGE SERVICE FOUNDATION (BCU-DS-102)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Write short notes on following:
  - a) What is another name of side board?
  - b) What is the minimum fall from the edge of the table?
  - c) What is the capacity of breakfast cup?
  - d) What is the capacity of demitasse cup?
  - e) Size of full plate.
  - f) What is another name of fish plate?
  - g) What is another name of quarter plate?
  - h) Standard height of a table.
  - i) French term for waiter.
  - j) French term for wine waiter.

[CO1] [L2] **2×10** 

# <u>PART-A</u>

- Q.2Give the manufacturing process of a coffee. Give 5 international and 5 national brands<br/>of a coffee.[CO2] [L2] 20
- Q.3 Draw the organization chart of Food and Beverage Department of 5-star hotel. Give the duties and responsibilities of Head Waiter. [CO3] [L1] **20**
- Q.4What are the areas that comes in ancillary department in hotels? Give two functions of<br/>each.[CO3] [L3] 20

- Q.5 Discuss the following:
  - a) Coordination of F&B department with other department of hotel.
  - b) Give 10 F&B equipments name with their uses. [CO3] [L2] **10×2**
- Q.6 What are the different types of Food and Beverage outlets? Give two examples of each outlet.
  [CO4] [L3] 20
- Q.7 What do you mean by food and beverage? Discuss on the growth of hotel industry in India.
  [CO2] [L2] 20



B.Sc. (Culinary Arts) – First Semester

**BASIC BAKERY AND PASTRY THEORY (BCU-DS-103)** 

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Write short notes on following:
  - a) Oven
  - b) Choux Paste
  - c) Cocoa Butter
  - d) Proofing
  - e) Pastry Flour
  - f) Bran Layer
  - g) Icing
  - h) Baking
  - i) Endosperm
  - j) Whisk

2×10

# PART-A

Q.2		Different types of baking methods used in bakery. Explain in details. How many types of sugar used in bakery and pastry? Explain in details.		-
Q.3		Explain the Steps involve in bread making process. Explain the different types of pastries with example of each type.	[CO1] [L2 [CO2] [L1	-
Q.4		What is the scope of bakery in hospitality industry? Explain the different types of flour used in bakery and pastry.	[CO2] [L2 [CO1] [L2	-
		<u>PART-B</u>		
Q.5		Explain any five types of Eggs. Name and explain any ten large bakery equipments.	[CO3] [L1 [CO2] [L2	
Q.6	•	Explain the different methods of making cakes. Write down the standard recipe of coconut cookies.	[CO2] [L2 [CO1] [L1	-
Q.7	•	What is yield management, explain in details? Explain any two types of cocoa used in bakery.	[CO2] [L3 [CO3] [L2	-

### End Semester Examination, Dec. 2022 B. Sc. (HHA) – First Semester BASICS OF HOSPITALITY MARKETING AND ENTREPRENEURSHIP (BCU-DS-105)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1 is compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain the following:
  - a) Relationship marketing vs. Traditional marketing.
  - b) Marketing plan.
  - c) Telephone etiquettes.
  - d) Promotional call.
  - e) Sales kit.
  - f) Service calls.
  - g) Entrepreneurship.
  - h) Marketing techniques in hospitality.
  - i) STP.
  - j) Tele marketing operations.

# [CO-2] [L-2] **2×10**

# <u>PART-A</u>

Q.2 a) Describe the steps of preparing a presentation for sales call. [CO-2] [L-2] 10
 b) Write a detailed note on 'Telephone etiquettes, Telephone communication skill'.

[CO-4] [L-3] **10** 

- Q.3 a) Elaborate about the Latest trends in Hospitality give examples to explain yourself.
  - b) Explain the Marketing Mix for a premium hotel. [CO-2] [L-2] **10** [CO-3] [L-2] **10**
- Q.4 a) How can one make an effective sales call what are the nuances to be kept in mind?
  - b) Explain the steps of a marketing plan.

### <u>PART-B</u>

Q.5 Describe the typical hierarchy of sales and management of a hotel chain.

[CO-3] [L-4] **20** 

[CO-2] [L-2] 10

[CO-3] [L-2] 10

- Q.6
   a) What is role of socio economic environment in understanding the entrepreneurship pattern in hospitality industry?
   [CO-2] [L-2] 10
  - b) Explain the process of conducting an audit of sales department. [CO-1] [L-1] **10**
- Q.7 a) Give an example of an Entrepreneur in Hospitality and give reasons for his success. [CO-2] [L-3] **10**

b) What are the personality traits of an effective entrepreneur? [CO-2] [L-2] **10** 



B.Sc. (Culinary Arts) – First Semester

FOOD NUTRITION AND HYGIENE-I (BCU-DS-106)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

[CO2] [L3] **4×5** 

- Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.
- Q.1 What is Micro and Macro Nutrients and Prepare a Food Pyramid and its group? **20**

### <u>PART-A</u>

- Q.2Define energy and dietary source of energy.[CO1] [L1] 20
- Q.3 Define balance diet in terms of BMR, SDA, thermodynamic action and RDA. [CO3] [L2] **20**
- Q.4 Explain changes of food in terms of:
  - a) Oxidization.
  - b) Hydrogenation.
  - c) Emulsion role.
  - d) Foaming.
  - e) Enzymatic Browning.

Q.5	Explain different food flavors and food evaluation.	[CO6] [L4] <b>20</b>
Q.6	What are principles of menu planning and factors affecting it?	[CO5] [L5] <b>20</b>
Q.7	Explain balance diet based on three or five group system.	[CO4] [L5] <b>20</b>



B.Sc. (Culinary Arts) - First Semester

PURCHASE, RECEIVING AND STORE OPERATIONS (BCU-DS-107)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain the following in two-three lines:
  - a) Store control.
  - b) Accounting system.
  - c) Purchase procedure.
  - d) Motivation.
  - e) F.I.F.O.
  - f) F.I.L.O.
  - g) Forecasting.
  - h) PO
  - i) Receiving control.
  - j) SPS.

#### [CO2] [L2] **2×10**

# <u>PART-A</u>

a) Draw a neat layout of the kitchen stores. Q.2 [CO1] [L2] 10 b) What is Store Planning? How store plays an important role in the kitchen operation? [CO2] [L1] 10 [CO2] [L2] 10 Q.3 a) Why store security is an important, explain in detail? b) Explain retail merchandising, pricing in retailing and importance of supply chain management in retailing. [CO4] [L2] 10 a) What are the objective of good store design, store layout and space planning? 0.4 [CO1] [L2] **10** b) What is store management? Explain the duties and responsibilities of store keeper. [CO3] [L2] 10 PART-B Q.5 a) How do you control inventory costs? [CO2] [L1] **10** b) How do you recruit and select the store employee? [CO3] [L2] **10** Q.6 a) Definition, scope, need and challenges in supply chain management. [CO4] [L2] **10** b) What is forecasting and its importance? [CO2] [L1] 10 Q.7 a) What is inventory, importance of inventory? [CO2] [L1] **10** b) What is par stock? Why it is an important for store operation? [CO3] [L3] 10



B.Sc. (Hospitality and Hotel Administration) – First Semester TRAVEL AND TOURISM (THEORY) (BHHA2-117)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain/Define the following:
  - a) Eco-Tourism.
  - b) Destination Marketing.
  - c) Leisure tourism.
  - d) Travel Agency.
  - e) Inbound Tourism.
  - f) Tourist.
  - g) Adventure tourism.
  - h) Heritage Tourism.
  - i) Excursionist.
  - j) Blogging.

#### [CO3] [L1] 2×10

# <u>PART-A</u>

Q.2 Describe the role of Social Media in Marketing of Tourism with relevant examples. [CO4] [L2] 20

- Q.3 Explain the different qualities that a professional of hospitality must possess. Discuss the role of fairs and festivals in promoting tourism. [CO1] [L2] **20**
- Q.4 Explain the following:
  - a) Culture as a tourism product.
  - b) Cuisines of India as an attraction.

b) Write a note on 'World Tourism Day'.

# <u>PART-B</u>

- Q.5 Define the role of tourism in Nation Building. Explain it in detail with examples. [CO4] [L2] **20**
- Q.6Why India is called incredible India? What is meant by incredible India? What things<br/>make India incredible?[CO2] [L1] 20
- Q.7 a) Discuss in detail the important heritage sites in various parts of our country.

[CO2][L1] **10** [CO2][L1] **10** 

[CO4] [L2] **10×2** 

0041 [1 2] **10...2** 

#### B.Sc. (Hotel and Hospitality Administration) – First Semester INTRODUCTION TO PSYCHOLOGY (BHHA-2-118)

Time: 3 hrs

Max Marks: 100

No. of pages:1

Note: Attempt FIVE questions in all; Q.1 is compulsory. Attempt any TWO questions from PART-A and TWO questions from PART-B. Marks are indicated against each question.

- Q.1 a) Define Psychology, explain with examples why is it necessary to have an understanding of psychology.
   10
  - b) How will you ensure emotion regulation at workplace setting? Explain with special reference to hospitality. **10**

#### <u>PART-A</u>

- Q.2 Explain the steps in the process of problem solving with special emphasis on problem solving in hospitality sector.
   20
- Q.3 Define perception, explain with examples what steps can an organization take to be perceived well? 20
- Q.4 Explain the concept of behaviour, describe how behaviour can be learnt and why is it essential in the field of hospitality? 20

### <u>PART-B</u>

- Q.5 With special reference to hospitality sector, what personality traits would you looks for while hiring a:
  - a) Chef.
  - b) Front Desk Manager.
  - c) Head Housekeeper.
- Q.6 What are the different strategies you will use to ensure heightened motivation at the workplace? 20
- Q.7 Describe the need of emotional intelligence with special reference to hospitality industry, explain why it is important to keep an emotional balance at work. **20**

20



B.Sc. (Hospitality & Hotel Administration) – Second Semester FOOD AND BEVERAGE THEORY-II (BHHA 2-211)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain the following terms:
  - a) Homogenization
  - b) Nutritive value of butter
  - c) Cream
  - d) Receiving area
  - e) Veal
  - f) Poultry
  - g) Lard
  - h) Choux pastry
  - i) Short crust pastry
  - j) Butter

2×10

### <u>PART-A</u>

Q.2	Explain the processing of Cheese and explain various types of cheeses.	20
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- Q.3 Discuss the general outlet of kitchen in a 5 star hotel. 20
- Q.4 With the help of diagram, show various cuts of lamb, their weight and French names.20

- Q.5 Describe various cuts of Fish and also explain the method to select fish for culinary purpose.
   20
- Q.6 Write in detail about the commodity CEREALS. 20
- Q.7 Enlist all the ingredients used in bread and also explain their role in bread making. 20



B.Sc. (Hospitality & Hotel Administration) – Second Semester **PSYCHOLOGY AND CONSUMERISM (BHHA2-219)** 

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

- Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.
- Q.1 Answer the following questions *(any five):* 
  - a) Ethics.
  - b) Integrity.
  - c) Role of compassion in hospitality.
  - d) Emotional intelligence.
  - e) Self motivation.
  - f) Consumerism.

#### [CO3] [L1] **4×5**

#### <u>PART-A</u>

- Q.2 Explain what do you understand by Psychology? How can an understanding of Psychology help us in the field of hospitality? [CO3] [L1] **20**
- Q.3 Discuss motivation, what steps can an organization take to ensure that its employees are motivated? [CO1] [L2] 20
- Q.4 Explain learning, what are the factors affecting learning, how can organizations create a positive learning environment? [CO1] [L2] **20**

- Q.5 Explain what is problem solving? How can acquiring this skill help a hospitality professional? [CO2] [L2] 20
- Q.6 Elaborate the different kinds of harassment? What can an employee do when caught in a dilemma at workplace? [CO3] [L4] **20**
- Q.7 Explain what is creativity, what role does creativity play in the field of hospitality? [CO3] [L2] 20



B.Sc. (Hospitality and Hotel Administration) – Fourth Semester FOOD AND BEVERAGE SERVICE (THEORY) - III (BHHA2-412)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain the following:
  - a) Distillation
  - b) Fortified wines
  - c) Table wines
  - d) Chapatlization
  - e) Remuage
  - f) Agraffe
  - g) Bitters
  - h) Aperitifs
  - i) ABV
  - j) Jiggers

[CO1] [L2] 2×10

### <u>PART-A</u>

- Q.2 What is sparkling wine? Explain Methode Champenoise. Give any five International brands of champagne. [CO2] [L2] 20
- Q.3 Give any ten difference between red wine and White wine. [CO1] [L1] 20
- Q.4 What is whisky? Discuss the various types of whisky. Explain the production of Scotch whisky.
  [CO3] [L3] 20

### <u>PART-B</u>

- Q.5
   Define 'Beer'. Explain the process of making beer. Give the role of each ingredient in the production of beer.

   [C01] [L2] 20
- Q.6 What is wine? How do you classify wines? Explain the factors influencing the character of wine? [CO1] [L1] 20
- Q.7 Name any ten glasses with their capacity.

[CO1] [L2] **20** 



### B.Sc. (Hospitality & Hotel Administration) – First Semester FOOD AND BEVERAGE PRODUCTION (THEORY)-I (BHM-DS-101)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

- Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.
- Q.1 Write short notes on following:
  - a) Who invented the sandwich?
  - b) Who is called the emperor of world's kitchen?
  - c) Who brought pasta from China to Italy?
  - d) The term 'soup' originated from?
  - e) "Le livre defrost Excellent", mean "a very excellent cookery book" published in 1540 by.
  - f) Who is considered as the first Victim of Cookery in 1671?
  - g) Who is considered as the creator of the Bechamel?
  - h) The word 'Restaurant' is derived from?
  - i) The French claim that the first modern restaurant opened in which year?
  - j) Who is known as the master of French Grande Cuisine? [CO2] [L2] 2×10

#### <u>PART-A</u>

Q.2	<ul><li>a) Discuss the development of modern cookery through century?</li><li>b) Is Acrylamide in Foods Harmful to Human Health? If yes, how?</li></ul>	[CO2] [L2] <b>10</b> [CO2] [L2] <b>10</b>
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- Q.3 a) What is an egg? Give the structure and composition of egg. [CO3] [L2] 10
  b) Talk about in details any five commodities used in kitchen. [CO4] [L2] 10
  - b) Talk about in details any live commodities used in kitchen. [CO4] [L2] TO
- Q.4a) What are the various types of heat transfer methods? Explain with appropriate<br/>examples.[CO3] [L2] 10
  - b) Talk in detail about the various oils used in salad making. Talk about five commonly used salad dressings. [CO3] [L2] **10**

### <u>PART-B</u>

- Q.5 a) What is a soup? Give the classification of soups with examples. [CO3] [L2] **10** 
  - b) What is a salad? Talk about various types of salad leaves used in the making of salads.
     [CO3] [L2] 10
- Q.6 Differentiate between *any two* giving examples:
  - a) Open fire and salamander.
  - b) Braising and stewing.
  - c) Stewing and poaching.
  - d) Pot roasting and oven roasting.
- Q.7 a) What are the reasons for which vegetables are cooked? Give the effect of heat on vegetables.[CO3] [L2] 10
  - b) What is an egg? What are the factors effecting the quality of eggs? How to test the quality of egg? [CO3] [L2] **10**

#### [CO3] [L2] **10×2**



#### B.Sc. (Hospitality & Hotel Administration) – First Semester FOOD AND BEVERAGE Production (THEORY)-I (BHM-DS-101/BHHA-2-111)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

2×10

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain the following terms:
  - a) Escoffier.
  - b) Cuisine.
  - c) Kitchen accidents.
  - d) Food Safety.
  - e) Mayonnaise.
  - f) Textures.
  - g) Shortening.
  - h) Salad dressing.
  - i) Bechamel.
  - j) Table de hote.

Q.2	Explain the attitude and behavior required to work in the commercial kitchen.	20
Q.3	Enlist five mother sauces with two derivatives of each.	20
Q.4	Discuss the duties and responsibilities of an Executive chef of a 5 star hotel.	20
	<u>PART-B</u>	
Q.5	Explain in detail various methods of cooking.	20
Q.6	Explain importance of Egg in Cookery, name 10 dishes made of eggs.	20
Q.7	Classify thickening agents in food production.	20

#### End Semester Examination, Dec. 2022 B.Sc. (Hospitality and Hotel Administration) – First Semester FOOD AND BEVERAGE SERVICE (THEORY-I) (BHM-DS-102)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Fill in the blanks:
  - a) Brandy is served in \_\_\_\_\_ glassware.
  - b) Dessert is served in \_\_\_\_\_ plate.
  - c) Side-station is also called \_\_\_\_\_\_.
  - d) Cleaning of utensils is done by \_\_\_\_\_.
  - e) Name of the first hotel building \_\_\_\_\_ constructed in New York.
  - f) Scientific name of tea is \_\_\_\_\_.
  - g) ITDC stands for \_\_\_\_\_
  - h) Which is the First hotel by Taj group of Hotels \_\_\_\_\_?
  - i) One coffee fruit named cherry generally have \_\_\_\_\_ number of beans.
  - j) A square table for 4 have dimensions \_\_\_\_\_\_ feet. 2×10

#### PART-A

- Q.2 Differentiate between:
  - a) English Service and French Service.
  - b) A la carte and Table d' Hote.
  - c) Alcoholic and non-Alcoholic beverages.
  - d) Specialty restaurant and multi-cuisine restaurant. 5×4
- Q.3 a) Enlist and discuss the various ancillary departments in a hotel.
  b) Draw the organization structure of F&B Department of a 5 star hotel.
  10
- Q.4 Classify alcoholic and non-alcoholic beverages with suitable examples from each category. 20

Q.5	Explain the various sectors of food and beverage operations.	20
Q.6	Answer the following:	10

- a) What are the various types and brands of tea available?b) Write down the service procedure of tea.10
- b) write down the service procedure of tea.
- Q.7 Design a 14 course French classical menu by providing two examples of classical dishes from each course.
   20



#### B.Sc. (Hospitality & Hotel Administration) – First Semester FOOD AND BEVERAGE SERVICE (THEORY)-I (BHM-DS-102/BHHA-2-112)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1 Note: Attempt **FIVE** questions in all; **Q.1 is compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Answer the following questions:
  - a) Explain cover size.
  - b) What is the capacity of soup bowl?
  - c) What is the capacity of tea cup?
  - c) What is the capacity of demitasse cup?
  - e) Size of half plate.
  - f) What is another name of large plate?
  - g) What is another name of quarter plate?
  - h) Standard height of a table.
  - i) French term for restaurant manager.
  - j) French term for station head waiter.

[CO1] [L4] **2×10** 

# <u>PART-A</u>

- Q.2Draw the organization chart of Food and Beverage Department of 5-star hotel. Enlist<br/>the duties and responsibilities of Restaurant Manager.[CO2] [L4] 20
- Q.3What are the different types of Food and Beverages? Briefly explain with the help of<br/>two examples.[C01] [L2] 20
- Q.4What are the areas that come in ancillary department in hotels? Describe two functions<br/>of each.[CO3] [L3] 20

- Q.5 Discuss the following:
  - a) Attributes of a waiter.
  - b) Coordination of F & B department with other department of hotel. [CO2] [L2] 10×2
- Q.6 Give ten F & B equipments name along with their use. [CO3] [L3] 20
- Q.7Classify alcoholic beverages and explain the manufacturing process of tea. Enumerate<br/>five international and five national brands of tea.[CO1] [L4] 20



B.Sc. (Hospitality & Hotel Administration) – First Semester ROOMS DIVISION (THEORY)-I (BHM-DS-103)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Write short notes on following:
  - a) Pent House.
  - b) Suite.
  - c) GRA.
  - d) Par Stock.
  - e) Housekeeping control desk.
  - f) Tourism.
  - g) Tavern.
  - h) Ecotel.
  - i) Inbound tourism.
  - j) ForEx.

2×10

# <u>PART-A</u>

- Q.2Why is there a need to classify Hotel? List down various ways in which we classify<br/>Hotels and explain each of them?[CO2] [L1] 20
- Q.3 What are different types of tariffs? Describe all of them. [CO1] [L1] 20
- Q.4 What are the qualities that a front office personnel posses? What are the different components of Front Office? [CO3] [L2] 20

- Q.5Interdepartmental Communication is of prime importance when it comes to ensuring<br/>guest satisfaction. Discuss the coordination between the Front Office and the<br/>Housekeeping department in detail.[CO1] [L2] 20
- Q.6 Discuss and describe the types of equipments with their examples and uses. [CO5] [L1] 20
- Q.7 Explain and discuss the organizational Structure of a large hotel with the job description of Executive Housekeeper, Laundry Manager, Deputy Housekeeper and GRA.
  [CO4] [L4] 20



B.Sc. (Hospitality & Hotel Administration) – First Semester NUTRITION-I (BHM-DS-104)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

- Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.
- Q.1 Describe the term Nutrition, its requirement and give in details about Micro and Macro Nutrients.
   20

Q.2	What is the uses of food pyramid and its importance?	[CO1] [L1] <b>20</b>
Q.3	Define balance diet in terms of BMR, SDA and RDA.	[CO3] [L2] <b>20</b>
Q.4	<ul> <li>Explain changes of food in terms of:</li> <li>a) Oxidization.</li> <li>b) Hydrogenation.</li> <li>c) Emulsion.</li> <li>d) Gelatinization.</li> <li>e) Dextrinization.</li> </ul>	[CO2] [L3] <b>4×5</b>
	<u>PART-B</u>	
Q.5	Explain different food flavors and food evaluation.	[CO6] [L4] <b>20</b>
Q.6	What is menu planning and its requirement?	[CO5] [L5] <b>20</b>
Q.7	Explain balance diet and its principles.	[CO4] [L5] <b>20</b>



B.Sc. (Hospitality & Hotel Administration) – First Semester NUTRITION-I (BHM-DS-104)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

- Note: Attempt **FIVE** questions in all; **Q.1 is compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.
- Q.1 What is micro and macro nutrients and also prepare a Food Pyramid and its Group? 20

# <u>PART-A</u>

- Q.2 Define 'Energy' and dietary sources of energy in detail. [CO1] [L1] 20
- Q.3 Define 'Balance Diet' in terms of BMR, SDA, Thermodynamic action and RDA. [CO3] [L2] 20
- Q.4 Explain changes of food in terms of:
  - a) Oxidization.
  - b) Hydrogenation.
  - c) Emulsion Role.
  - d) Foaming.
  - e) Enzymatic Browning.

### <u>PART-B</u>

Q.5	Explain different food flavors and food evaluation in detail.	[CO6] [L4] <b>20</b>
Q.6	What is principle of menu planning and factors affecting it?	[CO5] [L5] <b>20</b>

Q.7 Describe emulsions. Discus the types of emulsions and describe its role in detail.

[CO4] [L2] **20** 

[CO2] [L3] **4×5** 



B.Sc. (Hospitality & Hotel Administration) – First Semester **TRAVEL AND TOURISM (THEORY) (BHM-DS-105)** 

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Define the following:
  - a) Tourist
  - b) Inbound Tourism
  - c) IATO
  - d) TAAI
  - e) Transit Traveler
  - f) Tourist Destination
  - g) FHRAI
  - h) Responsible Tourism
  - i) Tourist Guides
  - j) International Tourism

[CO3] [L1] 2×10

[CO4] [L2] 10×2

# <u>PART-A</u>

Q.2 Analyse the role of tourism in nation building. Give relevant examples for the same. [CO4] [L2] 20

Q.3 What is tourism? Explain in detail different types of tourism with suitable examples. [CO1] [L2] 20

- Q.4 Explain the following:
  - a) Qualities of hospitality professional.
  - b) Sustainable tourism.

- Q.5 Explain the different tourist attractions in India. Explain their significance in detail. [CO4] [L2] 20
- Q.6 Explain in detail the various aspects of tourism marketing. [CO2] [L1] 20
- Q.7 Why India is called incredible India? What is meant by incredible India? What makes India incredible? [CO2] [L1] 20



#### B.Sc. (Hospitality and Hotel Administration) – Third Semester FOOD AND BEVERAGE PRODUCTION (THEORY)-III (BHM-DS-401)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

[CO1] [L1] 4×5

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Describe the following:
  - a) Standard recipe.
  - b) Wazwan.
  - c) Panchphoron.
  - d) Menu planning.
  - e) Dhungar.

#### <u>PART-A</u>

- Q.2 What is indenting? How does it help in controlling food cost in a hotel kitchen? [CO2] [L2] 20
- Q.3 Off premises catering plays a major role in the catering business. Explain in detail. [CO2] [L1] 20
- Q.4 How hospital catering is different to industrial catering? Explain in detail. [CO2] [L1] 20

- Q.5Explain the salient features of Gujrati cuisine, considering food habits and major<br/>ingredients used. List five special dishes of this region.[CO3] [L2] 20
- Q.6 List the salient features of Kashmiri cuisine, considering the major ingredients used, food habits etc. List five special dishes from the region. [CO3] [L1] **20**
- Q.7 "Tandoori dishes are popular in our country". Justify this statement. List two vegetarian kababs and two non-vegetarian kababs with one line description of each. [CO2] [L1] **20**



B.Sc. (Hospitality & Hotel Administration) – Fourth Semester ROOMS DIVISION (THEORY)-III (BHM-DS-403)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

- Note: Attempt **FIVE** questions in all; **Q. 1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.
- Q.1 First question will be conceptual covering entire syllabus and will be compulsory to attempt.
  - a) Energy Management System.
  - b) City Folio.
  - c) Budget.
  - d) Ledger.
  - e) Vouchers.
  - f) Break Even Point.
  - g) Capital Budget.
  - h) Operating Budget.
  - i) Kenzan.
  - j) Hogarth

# <u>PART-A</u>

- Q.2 What is Security? What are the different aspects of security? What qualities should a Front Office personnel have in order to contribute towards safety and security? [CO1] [L4] 20
- Q.3 Explain in detail all the functionalities of GDS. [CO3] [L2] 20
- Q.4 What is Budgetary Control? Define factors affecting Budget and also state advantages and disadvantages of budget. [CO2] [L3] 20

#### <u>PART-B</u>

- Q.5Differentiate in Operating Budget and Capital Budget. Describe the expenses comes<br/>under operating budget.[C05] [L2] 20
- Q.6 Describe the practices used in Green Housekeeping. [CO4] [L3] 20
- Q.7Compare the advantages and disadvantages of technology being used in Housekeeping<br/>Department.[CO6] [L2] 20

2×10



# B.Sc. (Hospitality & Hotel Administration) – Fifth Semester FOOD AND BEVERAGE PRODUCTION-V (BHM-DS-501)

		Max Marks: <b>100</b>		
<i>No. of pages: 1</i> Note: <i>Attempt FIVE questions in all; Q.1 is compulsory</i> . <i>Attempt any TWO questions from</i> <i>PART-A and TWO questions from PART-B. Marks are indicated against each</i> <i>question</i> .		questions from		
Q.1 Describe the	e term 'Larder', its functions and few charcuterie product.	20		
	<u>PART-A</u>			
Q.2 Name at lea	ast 10 small tools and 10 heavy equipments used in Larder.	[CO1] [L1] <b>20</b>		
Q.3 Define 'Saus	sage' and its types and preparation methods in detail.	[CO3] [L2] <b>20</b>		
Q.4 Explain the a) Galantin b) Balontin c) Pate End d) Mousseli	e croute			
e) Terrine		[CO2] [L2] <b>4×5</b>		
<u>PART-B</u>				
Q.5 Define 'sand	dwich' its types and preparation methods in detail.	[CO3] [L4] <b>20</b>		
Q.6 What is the	use of wines in cooking? Name at least 5 herbs used for the	cooking. [CO3] [L5] <b>20</b>		
Q.7 Explain App	etizer and name few country appetizers in detail.	[CO2] [L5] <b>20</b>		



#### B.Sc. (Hospitality & Hotel Administration) – Fifth Semester FOOD AND BEVERAGE PRODUCTION-V (BHM-DS-501)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

Note: Attempt **FIVE** questions in all; **Q. 1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

Q.1	Describe the term Larder, its Function and few Charcuterie Product.	20
	<u>PART-A</u>	
Q.2	Name at least 10 small tools and 10 heavy equipment uses in Larder.	[CO1] [L1] <b>20</b>
Q.3	Define Sausage and Its Types and Preparation.	[CO3] [L2] <b>20</b>
Q.4	Explain the following: a) Galantine b) Balontine c) Pate Encroute d) Mousseline e) Terrine PART-B	[CO2] [L2] <b>4×5</b>
Q.5	Define Sandwich and Its types and Preparation.	[CO3] [L4] <b>20</b>
Q.6	What is use of wines in cooking, name at least 5 herbs use for cooking?	[CO3] [L5] <b>20</b>

Q.7 Explain Appetizer and name few country appetizer. [CO2] [L5] 20



#### B.Sc. (Hospitality & Hotel Administration) – Fifth Semester FOOD AND BEVERAGE SERVICE (THEORY)-IV (BHM-DS-502)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1 is compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Define the following terms:
  - a) Gueridon Service.
  - b) Kitchen Stewarding.
  - c) Function Prospectus.
  - d) BEO.
  - e) Bain Marie.
  - f) Menu Planning.
  - g) BOT.
  - h) Finger Buffet.
  - i) Chafing Dishes.
  - j) Bus Boys.

[CO1] [L1] 2×10

# <u>PART-A</u>

- Q.2Give 5 advantages and 5 disadvantages of gueridon service. Enlist any 10 equipments<br/>used for gueridon service.10 equipments<br/>[CO2] [L2] 20
- Q.3 What are the main functions of Kitchen Stewarding in hotels? [CO2] [L1] 20
- Q.4 What are the different types of buffet? Explain its each type with the help of an example. [CO3] [L2] 20

- Q.5Give the hierarchy of Banquet department in a 5-star hotels and also give 10 duties and<br/>responsibilities of a Banquet Manager.[CO4] [L4] 20
- Q.6Classify Banquets Functions. Give the different styles of seating arrangements made in<br/>the Banquet functions.[CO4] [L2] 20
- Q.7 A guest wants to host a dinner for 500 people on round table arrangements. Dimensions of the banquet hall available is 100' x 60'. Find out if the request of the guest can be met or not by calculating the area required to accommodate the 500 people.
  [CO3] [L2] 20



B.Sc. (Hospitality & Hotel Administration) – Fifth Semester ROOMS DIVISION (THEORY)-IV (BHM-DS-503)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1 is compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain the following:
  - a) End of Day.
  - b) Guest Folio.
  - c) City Ledger.
  - d) Occupancy %.
  - e) Flash report.
  - f) Capital Budget.
  - g) Class B Fire.
  - h) Redecoration.
  - i) Warp Yarn.
  - j) Manmade Fibre.

2×10

[CO2] [L3] 20

# <u>PART-A</u>

- Q.2 The hotel Night Audit procedure is a very critical function of the front office operations. How does a night audit ensures financial safety and reduces risk? Discuss the component of a night audit report in detail. [CO1] [L2] 20
- Q.3 Why is Artificial Intelligence becoming important in the hospitality industry? Discuss citing suitable examples and successful cases of implementation of AI in hospitality industry. [CO3] [L5] **20**
- Q.4 Discuss in detail the following concepts of Accommodation establishments:
  - a) Ecotels with suitable examples.
  - b) Motels with suitable examples.

- Q.5Analyze the role of fire extinguisher in fire safety and procedures to be followed in<br/>hotels. Also categorize the classes of fire on the basis of fuels.[CO5] [L3] 20
- Q.6"Renovation and Refurbishment are two tools to give your hotel premises a boost".<br/>Describe the impacts of these two tools in your own words.[CO6] [L3] 20
- Q.7 Textile is one really important part of housekeeping department. Explain the any textile formation process of Weaving and Knitting. Also differentiate between manmade fiber from natural fiber in brief.
   [CO4] [L2] 20

#### End Semester Examination, Dec. 2022 B.Sc. (HHA) – Fifth Semester PRINCIPLES OF MANAGEMENT (BHM-DS-504)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1 is compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Explain the following:
  - a) Management.
  - b) Vision.
  - c) Management Role.
  - d) Social Culture.
  - e) Organizational Culture.
  - f) Behavioral Management.
  - g) Social Behaviour.
  - h) Group process of Management.
  - i) Inter personnel Styles.
  - j) Team functioning.

[CO-2][L-1] 2x10

# <u>PART-A</u>

- Q.2 What do you understand by stress? Discuss the behavioral issues associated with stress along with its coping mechanism [CO-1][L-2] **20**
- Q.3 Management is really important in every aspect of life. Discuss the statement in your own word. What are the primary functions and skills required for management?

[CO-3][L-5] **20** 

Q.4 Developing mission and vision in management is one of the integral parts. Discuss the planning required to develop mission, vision and objectives of management.

[CO-2][L-3] **20** 

- Q.5 What do you understand by cultural diversity in management? What is the role of personality in management? [CO-3][L-3] **20**
- Q.6 Differentiate between inter and intra personnel styles of management. What is the role of communication and feedback in behavioral management? [CO-3][L-3] **20**
- Q.7 What do you understand by group and inter group process of management? What are the phases of organization communication in management? [CO-1][L-2] **20**



B.Sc. (Hospitality & Hotel Administration) – Sixth Semester FOOD AND BEVERAGE SERVICE (THEORY)-V (BHM-DS-602)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Define the following terms:
  - a) Vermouths
  - b) Absinthe
  - c) Bar
  - d) Sommelier
  - e) L-20 License
  - f) L-12 License
  - g) Sommelier
  - h) Shave Ice
  - i) BOT
  - j) Grogs

[CO1] [L1] 2×10

# <u>PART-A</u>

- Q.2 Mention any 10 glasses that is being used in the Bar with their capacity. [CO2] [L2] 20
- Q.3 Give the physical layout of the bar. What are the different types of bars that can be seen in star hotels? [CO2] [L1] 20
- Q.4Differentiate between Aperitifs and Liqueurs. What are the different styles of Sherry<br/>and Port that can be served as Aperitifs?[CO3] [L2] 20

- Q.5 What are the different parts of a Bar? What is the procedure for bar closing? [CO4] [L3] 20
- Q.6 Mention the names of the common ingredients that are being used for making cocktails. Give recipe of five cocktails with different garnish being used in each cocktail. [CO4] [L2] 20
- Q.7How would you classify Aperitifs? Can you mention the names of five bitters along with<br/>their brief description?[CO3] [L2] 20



#### B.Sc. (Hospitality & Hotel Administration) – Sixth Semester FOOD AND BEVERAGE SERVICE (THEORY)-V (BHM-DS-602)

Time: 3 hrs.

Max Marks: 100

No. of pages: 1

Note: Attempt **FIVE** questions in all; **Q.1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.

- Q.1 Define the following terms:
  - a) Aperitifs.
  - b) Bitters.
  - c) Kahlua.
  - d) Bartender.
  - e) L-3 License.
  - f) L-4 License.
  - g) Sommelier.
  - h) Cocktail.
  - i) BOT.
  - j) Grogs.

[CO1] [L1] 2×10

# <u>PART-A</u>

- Q.2 Mention the names of some common types of liqueurs and briefly describe about them. [CO2] [L2] **20**
- Q.3 Give the physical layout of the bar. What are the different types of bars that can be seen in star hotels? [CO2] [L1] 20
- Q.4Discuss the various categories of cocktails techniques that are used for preparing<br/>Cocktails.[CO3] [L2] 20

#### <u>PART-B</u>

- Q.5 Give any five recipes for making classical cocktails.
- Q.6 What are the important tasks that should be completed by a Bartender before and closing of Dispense Bar? [CO4] [L2] 20
- Q.7How would you classify Aperitifs? Can you mention the names of five bitters along with<br/>their brief description?[CO3] [L2] 20

[CO4] [L3] **20** 



B.Sc. (Hospitality & Hotel Administration) – Sixth Semester HOUSEKEEPING (THEORY)-I (BHM-DS-604)

Time: 3 hrs.

Max Marks: **100** *No. of pages: 1* 

- Note: Attempt **FIVE** questions in all; **Q. 1** is **compulsory**. Attempt any **TWO** questions from **PART-A** and **TWO** questions from **PART-B**. Marks are indicated against each question.
- Q.1 First question will be conceptual covering entire syllabus and will be compulsory to attempt.
  - a) Prang's Colour Wheel.
  - b) Secondary Colour.
  - c) Analogous Colour.
  - d) Focus Lighting.
  - e) Non-woven carpets.
  - f) Plastic wall covering.
  - q) Soft Furnishing.
  - h) Balance.
  - i) Harmony.
  - j) Blinds.

2×10

#### <u>PART-A</u>

- Q.2 Explain the different types of furniture to be placed in a double room, Duplex room and suite room along with the sizes of the bed. [CO1] [L3] **20**
- Q.3Discuss the element of design with the help of examples. Also discuss the use of these<br/>elements in interior decoration.[CO2] [L1] 20
- Q.4 Flooring plays an important role in interior designing. Describe the different type of flooring ideal for designing a hotel guestroom, guest corridors and hotel lobby. [CO1] [L4] **20**

- Q.5Define light. Analyze the types of lights based on sources. Being an interior designer<br/>discuss the importance of lighting in achieving the aims of design.[CO2] [L4] 20
- Q.6 What do you understand by colour wheel? Explain it with the help of a structure. Also explain the three types of colours associated with it. [CO2] [L1] **20**
- Q.7 Window treatment increases the beauty of walls and is functional too. Discuss three types of Stiff window treatments used in interior designing. [CO2] [L3] **20**